

OHIO811 POSITIVE RESPONSE UPDATE 2021



OHIO811 POSITIVE RESPONSE UPDATE- 2021

TOPICS FOR TODAY'S DISCUSSION...

- Brief overview of the Positive Response system
- Goals for these updates
- Update process and implementation date
- Review each code and definition
 - Highlight updates
 - Clarify what happens when each code is used
 - Provide guidance for the proper usage of codes
- Additional resources
- Questions

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POSITIVE RESPONSE OVERVIEW

- Positive Response is a closing of the communication loop. It allows each member utility to communicate to the excavator the status of their excavation notification request.
- Requirements were enacted when HB 458 was signed into law in 2012...
Ohio Revised Code 3781.26(D)- Each utility fully participating in a protection service pursuant to this section shall also participate in its affiliated positive response system.
- Positive Response has significantly improved safety and communication efforts amongst stakeholders.
- However, we continue to be made aware of confusion throughout the industry as it pertains to the proper application and use of the codes.

GOALS FOR THESE UPDATES

- Update the codes and definitions to more clearly explain the status of the excavation notification.
- Clarify confusion and provide guidance for...
 - Applying the appropriate code based on the type of notice.
 - Which codes close a notification, and more importantly, which codes indicate that further action is required for compliance
 - Who is responsible for communicating to the appropriate party and updating positive response

UPDATE PROCESS & IMPLEMENTATION DATE

- The OHIO811 Board of Trustees , based on recommendation from its Operations Committee, reviewed and adopted these updates during their quarterly board meeting in November, 2020.
- Please note...
 - With the exception of 007 (Complex Project) & 008 (Design Notification) none of these codes alter the 48 hour wait time for excavators or marking requirements for facility owners or operators.
 - OHIO811 does not have the authority, either through our Positive Response system or any other mechanism, to alter the requirements in the Ohio Revised Code.

**THESE UPDATES WILL BECOME EFFECTIVE ON
MARCH 1, 2021**

OHIO811 POSTIVE RESPONSE UPDATE

PREVIOUS CODES & DEFINITIONS

001- NO CONFLICT

002- MARKED- UP TO PRIVATELY OWNED UTILITY

003- TICKET CANCELLED

UPDATED CODES & DEFINITIONS

001- NO CONFLICT- Underground facilities operated by this member are not in conflict based on information provided in the excavation request.

- **THIS RESPONSE CLOSES THE NOTIFICATION**

002- MARKED- Underground facilities operated by this member at the site of proposed excavation have been marked up to the privately owned facility.

- **THIS RESPONSE CLOSES THE NOTIFICATION**

003-EXCAVATION REQUEST CANCELLED- Excavator has cancelled this excavation request.

- **THIS RESPONSE CLOSES THE NOTIFICATION**

004- LOCATOR COORDINATION

PREVIOUS CODE & DEFINITION:

004- EXCAVATION REQUEST COULD NOT BE COMPLETED- FACILITY OWNER/LOCATOR WILL CONTACT/MEET THE EXCAVATOR DIRECTLY

UPDATED CODE AND DEFINITION:

004- LOCATOR COORDINATION- Locate request has not been completed. **Locator** has/will contact the excavator to coordinate markings.

THIS RESPONSE DOES NOT CLOSE THE NOTIFICATION. FURTHER ACTION PRIOR TO THE LEGAL START DATE/TIME IS REQUIRED FOR COMPLIANCE.

LOCATOR will be communicating with the excavator.

Examples of appropriate use:

- Bad address or incorrect street information
- Clarification of information on locate request
- Accessing site- Gates/Locks/Dogs
- And all other questions as they may arise

005- FACILITY OWNER OR OPERATOR COORDINATION

PREVIOUS CODE & DEFINITION:

005- EXCAVATION REQUEST COULD NOT BE COMPLETED- BAD ADDRESS OR INCORRECT STREET INFORMATION. A NEW TICKET IS REQUESTED

UPDATED CODE AND DEFINITION:

005- FACILITY OWNER OR OPERATOR COORDINATION- Locate request has not been completed. **Facility owner or operator** will contact the excavator to coordinate markings.

THIS RESPONSE DOES NOT CLOSE THE NOTIFICATION. FURTHER ACTION PRIOR TO LEGAL START DATE/TIME IS REQUIRED FOR COMPLIANCE.

Likely utilized to indicate that a locator has turned the locate request back to the facility operator for completion.

The **FACILITY OWNER OR OPERATOR** will communicate with the excavator to provide additional information and update the Positive Response

006- HIGH PROFILE OR CRITICAL FACILITY

PREVIOUS CODE & DEFINITION:

006- HIGH PROFILE FACILITY- THE FACILITY OWNER REQUESTS TO BE PRESENT FOR EXCAVATION

UPDATED CODE AND DEFINITION:

006- HIGH PROFILE OR CRITICAL FACILITY- Facility operator requests to be present for the excavation in accordance with ORC 3781.31(A). Excavator must provide notification of at least one full working day prior to commencing excavation.

THIS RESPONSE DOES NOT CLOSE THE NOTIFICATION. FURTHER ACTION PRIOR TO LEGAL START DATE IS REQUIRED FOR COMPLIANCE.

Does NOT indicate that the facility has been marked.

007- COMPLEX PROJECT (LPRJ)

PREVIOUS CODE & DEFINITION:

007- LARGE COMPLEX PROJECT- WILL COORDINATE WITH THE EXCAVATOR

UPDATED CODE AND DEFINITION:

007- COMPLEX PROJECT (LPRJ)- This response is designated for use with a complex project notification only.

Used to acknowledge receipt of a complex project notice (LPRJ) by a facility operator or its representatives.

008- DESIGN NOTIFICATION

PREVIOUS CODE & DEFINITION:

008- CONTRACTOR WAS NOTIFIED BY FACILITY OWNER

UPDATED CODE AND DEFINITION:

008- DESIGN NOTIFICATION- Facility owner has completed the Design (DSGN) request in accordance with ORC 3781.27(C) or 153.64(B)(2).



THIS RESPONSE CLOSES THE NOTIFICATION

Used only in response to a DESIGN (DSGN) notice.

009- WORK COMPLETE

PREVIOUS CODE & DEFINITION:

009- WORK HAS BEEN COMPLETED UPON ARRIVAL

UPDATED CODE AND DEFINITION:

009- WORK COMPLETE- The facility owner or operator or their representatives has deemed the excavation to have been completed prior to the legal start date.

THIS RESPONSE DOES NOT CLOSE THE NOTIFICATION. FURTHER ACTION PRIOR TO LEGAL START DATE/TIME IS REQUIRED FOR COMPLIANCE.

Should only be utilized when its deemed that the excavation has been completed PRIOR to the legal start date.

999- NO RESPONSE

PREVIOUS CODE & DEFINITION:

999- NO RESPONSE GIVEN WITHIN
THE 48 HOURS

UPDATED CODE AND DEFINITION:

999- NO RESPONSE- The facility operator or their representatives has not posted a positive response prior to the legal start date. A LATE notification has automatically been sent to the facility operator.

THIS RESPONSE DOES NOT CLOSE THE NOTIFICATION. FURTHER ACTION PRIOR TO LEGAL START DATE/TIME IS REQUIRED FOR COMPLIANCE.

This response is applied automatically when the legal start time has passed and the facility owner or their representative has not posted a response.

IMPORTANT REMINDER!!!

THESE UPDATES WILL BECOME EFFECTIVE ON MARCH 1, 2021

- If you use a Ticket Management System (TMS) to manage and respond to locate requests, it is likely that this update will require modifications to the Positive Response settings in your TMS.
- We urge you to review your settings and contact your vendor so any necessary modifications are completed prior to March 1, 2021. Questions can also be submitted to the OHIO811 IT team by emailing them to it@oups.org.

ADDITIONAL RESOURCES

OHIO811 WEBSITE

- www.OHIO811.org/positive-response/

OHIO811 LIAISONS

- www.OHIO811.org/liaisons/
 - Jack Bennett- jackb@oups.org; 440-670-0764
 - Jason Broyles- jasonb@oups.org; 234-232-9419
 - David Gilland- davidg@oups.org; 330-651-0111
 - George Gillespie- georgeg@oups.org; 614-747-2012
 - Chuck Green- chuckg@oups.org; 330-301-1800
 - Matt Hennis- matth@oups.org; 330-272-6848

TIME FOR QUESTIONS

