

[Ticket Search Options](#)

Web

Ticket search HTML5 - http://longterm.ups.org/newtinweb/OUPS_TicketSearch.html and enter account information.

Searches can be performed up to 7 years but limit searches to a maximum of 30 day increments.

Ticket Search

Search Criteria

Completed **Through**

Work Date **Through**

(Blank times indicate all day. End times such as 2 AM do not include the full hour, rather ends at 2:00 AM not at 2:59:59 AM.)

Ticket Number
(You must indicate which year the ticket was taken by entering dates above for completed, but only the year portion is used when searching by ticket number.)

Ticket Type

Ticket Priority

Ticket Category

Channel

Operator

Grid

Member

Response

Link Response to Member

Company

Company Phone

Caller

Caller Phone

Caller Type

Work Type

Blasting

County

Place

Subdivision

Address

Street

Cross 1

Done For

Location

Comments

- If you have an actual ticket #, enter the # in the Ticket Number box and hit search.
- If you don't have a specific # you can add a date range to the Completed section.
- You can add further information, using the other fields, but this is only good if your initial search comes back with a high # of records.
- If you are looking for a total # of tickets you can select a range and hit the "Count" button.
- You are able to choose what columns are displayed when you do a search by selecting the Column tab.

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Once you select search you will be presented with a list of tickets that matched your criteria. You can then click on the ticket for ticket details.

Ticket Search

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Search Results

Showing 21 of 21 entries

Ticket	Completed	Work Date	Type	Priority	Chan	Caller	Work Type	County	Place	Address	Street	Cross
A037900034-00A	12/05/18 09:26:31 AM	12/07/18 09:34 AM	NEW	ROUT	OPR	KATIE GERBER	TREE PLANTING, LANDSCAPING	LORAIN	ASHFERT	0	HOLLSTEIN DR	BEAVER CREEK TRL
A037900085-00A	12/05/18 09:29:22 AM	12/07/18 09:41 AM	NEW	ROUT	OPR	KATIE GERBER	TREE PLANTING, LANDSCAPING	LORAIN	ASHFERT	0	HOLLSTEIN DR	PEBBLE CREEK CT
A037901310-00A	12/08/18 10:16:41 AM	12/07/18 10:30 AM	NEW	ROUT	HOW	JANNELLE STOLLINGS	DRIVEWAY & SIDEWALK REPLACEMENTS	ERIE	VERNAJON	433	ENK VEA ST	WAGADABE DR

Showing 1 of 3 entries

First Previous 1 Next Last

Once in Ticket Details you can view the ticket description, member details, the members responses, a map of the notification are drawn and the ability to print the ticket.

Ticket Details

Ticket: A833900834-00A

MERCOD 00001 OUPS 12/05/18 09:26:31 A833900834-00A ROUT NEW POLY LAEQ

State : OH County: LORAIN Place: AMHERST
Addr : 0-0 Name: HOLLSTEIN DR
Cross1 : BEAVER CREEK TRL
Cross2 : COOPER FOSTER PARK RD
Intersection: N Between: N
Latitude: Longitude:

Where: LOCATE THE ENTIRE INTERSECTION OF BEAVER CREEK TRL AND HOLLSTEIN DR WHICH IS APPROX 1000 FT NORTH OF COOPER FOSTER PARK RD AT THE CULDESAC- BOTH SIDES OF BOTH ROADS GOING 40 FT IN EACH DIRECTION FROM THE INTERSECTION

FARTHEST POINT OFF ROAD: 30 FT OFF EITHER ROAD

BEAVER CREEK TRL IS A NEW SECTION OF ROAD

Subdivision: Lot #
RR or Hwy: Milemarker:
Blasting: N White Lining: N Meet: N

Work Date: 12/07/18 09:34 AM Emergency: N Start By Date: 12/19/18 09:34 AM
Work Type: TREE PLANTING, LANDSCAPING
Means of Excavation: MINI EXCAVATOR AND BOBCAT

Comments: ALL MEMBERS ADDED ARE ADVISED TO CHECK THEIR DATABASES AND CONTACT MEMBER SERVICES, AT 800-311-3692 OPTION 6, WITH ANY NEEDED CHANGES.

ADDED MBRs: MAP

Contact: [REDACTED]
Company: [REDACTED]
Addr1 : [REDACTED]
Addr2 : [REDACTED]
City : [REDACTED]
Phone : [REDACTED]
Email : [REDACTED]
Work For: [REDACTED]
Done By :

Started : 12/05/18 09:19:45 AM
Submitted: 12/05/18 09:26:31 AM
Taken Source: H5TE INHSE Version: 1.0.26

Program (exe)

To download the program – go to www.ohio811.org, select Members from along the top menu then Member Web Services. From there you will choose the Ticket Search image. You will then left click on verbiage “downloadable executable” and save it to your c drive, once saved you will run it. At that time, you will be presented with a list of programs, pick Ticket Search. This will take care of the setup process.

Once you launch the program and enter your credentials you will be able to search tickets

Ticket Search -- Center: OUPS Server: OUPSA User: tomh Chan: OPR [v3.0.0.140]

SEARCH | DETAILS | PRINT | DATA SOURCE | COPY

OUPS/OUPSA

The "Search" button and the "Data Source" button will get you to the actual ticket search screen the difference being the "Search" will get you to the Live server (90 days worth) and the "Data Source" will get you to the Long Term Server (LTS). When using the LTS you will need to select the year you are searching for tickets. Also note you can search live tickets on the LTS server.

Once into the Ticket Search screen you will have the ability to search using your member code, by ticket # or date range. There are other criteria you can use to search but a good rule of thumb is to keep it as simple as possible. You can also control what is shown on the search by using the output columns button. If you are looking for a total # of tickets just hit the count button after your information is in.

Enter the Ticket Search criteria. Click the Reset button to reset the search to default values. Optionally, select the output columns to display. Maximum number of days per search is 352

Search Criteria | Output Columns

Completed To

Work Date To

Reset Form

Results
Limit 500

Ticket Type

Priority Category

Channel Operator

Member

Response Link Response to Member

Grids

County

Place

Subdivision

Address

Street

Cross 1

Cross 2

Done For

Location

Contact

Company

Company Phone

Company Address

Caller

Caller Phone

Caller Type

Work Type

Remarks

Comments

Once you get the list of tickets you can select the ticket and see more details

Ticket Search -- Center: OUPS Server: OUPSA User: tomh Chan: OPR (v3.0.0.140)

SEARCH DETAILS PRINT DATA SOURCE COPY

OUPS OUPSA
3 Tickets Found

Ticket	Rev	Type	Priority	Category	Completed	Work Date	County	Place	From Addr	To Addr	Street
A83300034	00A	NEW	ROUT	LREG	2018-12-05 09:26	2018-12-07 09:34	LORAIN	AMHERST	0	0	HOLLSTEIN DR
A83300085	00A	NEW	ROUT	LREG	2018-12-05 09:29	2018-12-07 09:41	LORAIN	AMHERST	0	0	HOLLSTEIN DR
A833001310	00A	NEW	ROUT	LREG	2018-12-05 10:18	2018-12-07 10:30	ERIE	VERMILION	433	433	EWIA YEA ST

[Limit 500] COMPLETED between 12/05/2018 12:00 AM And 12/05/2018 11:59 PM [1 Days] MEMBER CODE MAPE

The map tab will allow you to view your facilities in comparison to where the locate sits.

Details Ticket A833900834-00A

Ticket Comments Members Grids Deliveries Responses **Map**

Include All Ticket Details Include Deliveries

MRCOD 00001 00F8a 12/05/18 09:24:31 A833900834-00A ROUT NEW POLY LINE

Ticket : A833900834 Rev: 00A Taken: 12/05/18 09:24 AM Channel: OPR
 Old Tkt: A833900834 Taken: 12/05/18 09:19 AM

State: OH City: LORAIN Place: AMHERST
 State: OH City: LORAIN Place: LORAIN
 Subdivn:
 Lot area:

Address : Street: HOLLSTEIN DR
 Cross 1 : BEAVER CREEK TRL Intersection: N
 Cross 2 : COOPER FOSTER PARK RD Between: N
 Rail/By: Milemarker(s):

Where : LOCATE THE ENTIRE INTERSECTION OF BEAVER CREEK TRL AND HOLLSTEIN DR
 : WHICH IS APPROX 1000 FT NORTH OF COOPER FOSTER PARK RD AT THE
 : CULDEBAG- BOTH SIDES OF BOTH ROADS GOING 40 FT IN EACH DIRECTION FROM
 : THE INTERSECTION
 : FARTHEST POINT OFF ROAD: 30 FT OFF EITHER ROAD
 :
 : BEAVER CREEK TRL IS A NEW SECTION OF ROAD

WorkType: TREE PLANTING, LANDSCAPING
 Done for: BRADY DEVELOPMENT
 Done by:
 Whitelined: N Blasting: N
 Means of Excavation: MINI EXCAVATOR AND BOMBAY

Work date: 12/07/18 09:34 AM Meet: N
 Start by : 12/18/18 09:34 AM Response Due: 12/07/18 09:34 AM

GPS lat : GPS long:
 Best Fit: 41.410908/-82.229778 41.411047/-82.239421
 : 41.417581/-82.229529 41.417720/-82.239167

Comments: ALL MEMBERS ADDED ARE ADVISED TO CHECK THEIR DATABASES AND CONTACT
 : MEMBER SERVICES, AT 800-311-3692 OPTION 6, WITH ANY NEEDED CHANGES.
 : ADDED MBR: NAB

Caller : KATIE GERBER Phone: 440-371-0320 Ext:
 Company : LANDSCAPING BY GERBERS Type: CONT
 Co addr : 620 S ANNE RD
 Co addr2:
 City : ELYRIA St: OH Zip: 44035
 Alt Tel#: 440-320-6233 Ext:
 Fax :
 Alt cont: SAME AS ABOVE Phone: Ext:

nc (c) Comments Members Grids Deliveries Responses MP

Lookup
 State OH Restore From Ticket
 County LORAIN
 Place AMHERST
 Address
 Street HOLLSTEIN DR
 Cross BEAVERCREEK TRL

0 Find 8 Parcel 1 Street Search 2 Intersection 3 Grid
 4 Place 5 Lat/Lon 6 FRR Mkr 7 Location 8 Image 9 Mbrs

Grids/Shape Members

Members - Get MBRs will bring up your specific database in relationship to the blue notification area.

Map navigation controls: Move, Grids, New, Bus, Print, Street © C.ress, Streets, Lat/Long

CDOT logo