

February 2023

MVDPC Meeting Notes

In Person Meeting started at 9:01am

Introductions and Attendance:

Safety Messages:

- Employee Safety and Responsibility
  - Follow Policies and Procedures.
  - Speak with Supervisors about safety.
  - See something Say something.

Presentation – Lois Elrich

RealChange Business Coaching

- Won Ohio Best Places to Work in 2022
- Ground rules – Don't share other people's proprietary information.

Crucial Conversations –

- A discussion between two or more people where the stakes are high , opinions vary, emotions run high and the outcome greatly impacts their lives.
  - How do we navigate the discussions to have mutual levels of understanding?
- Difficult conversations about performance
  - Have the conversation before it becomes an issue that is dealt with after a preventable incident.
  - Duck and Rabbit picture – Try to understand that we can be in the same conversation and have different views. Just because the perception is different than yours does not mean its wrong. You must understand yourself to understand others to solve real problems.

DISC is Observable Human Behavior

D= Dominance ( ) I= Influence (Joy) S=Steadiness (Non-emotion) C=Conscientiousness (Fear)

- Know your coworkers or employees and the way to approach them the best.
- Be willing to listen first and talk less.
- Do not tell someone you know how they feel, you shouldn't feel that way, it will be ok, or they should feel a particular way. – We do not want to create self-doubt or confusion in someone.

Four levels of listening

- Zero – Completely changes the subject S
- subjective – Listener relates to the listener.
- Objective – Listener is completely focus.
- Intuitive – Listening to voice, body language and energy not what is being said.

## What to do!

- Acknowledge and validate what someone is saying. Normalize the feelings of a person instead of judging. Paraphrase what they are saying to acknowledge that you are listening and are trying to have the conversation.

## Joyful Accountability and Radical Candor

- A process to ensure team members and the organization thrive.

## Discussions after Presentation

Safer Ohio App – If you see something say something – In regard to attacks on infrastructure.

- <https://homelandsecurity.ohio.gov/terrorism-and-crime-analysis/report-a-crime-or-threat>
- Link includes web-based report and links to download from Google or iPhone App Store

## Marking Standards

- White lining standards and education of what is required when white lining.
- Offset markings. (Direction and arrow) specific flag for offsets? Offsets must be done in conjunction with or requested by the contractor, only.
- Communication is a key to marking and prevention of damage.

Jim recommends that offset marks should not be made unless both parties are on site.

Brad motions and Walter with Middletown seconds motion that this issue is to be brought up at the marking standards meeting.

April Safe Dig – discussed the outline of the plan and the topic. Requested donations and vendors.

- Dave to create a list and a way of donating to the MVDPC.
- \$100 for a booth
- Speakers are set but still need someone to present drones
- Staking University was given as a potential candidate to speak.

## Damages and Near Misses

- None to be discussed.

## Projects

- Beaver creek to be wrapped up by Metronet soon.

Upcoming Excavator Seminars:

- Being held on March 21, 22, 23, 24
- Locations include Findlay, New Philadelphia, Marietta, and Middletown.
- Dates for the specific locations still to be determined.

January of 2023 is 18% ahead of 2022 ticket volume.

Open Discussions –

Response code 999 – What is it?

If the utility company does not respond within 48 hours the response will be automatically sent as a 999.

005 is the response sent when the company locator was not able to locate the ticket from a utility.

004 is the response sent by a 3<sup>rd</sup> party locator. There is a comment block that can be utilized and is something new that has been added.

Meetings from January – approved. Troy motions, Brad approves.

Meeting ended 11:15am.