



NODPC Meeting

Wednesday, September 6th, 2023

09:30am to 11:00am

6363 Selig Blvd, Independence, Ohio, 44131

1.) Introductions

- There were twenty individuals in attendance.

2.) Meeting Minutes Approved

- There was a motion to approve the minutes that was approved unanimously.

3.) Presentation CJ Kowalke with IRTH

- IRTH Solutions started with one call centers and ticket management.
- IRTH Solutions receives more than one hundred million tickets a year (more than USIC).
- Machine learning (ML) predicted 51.4% of incidents in the highest risk locate requests (10%) in a recent study with a gas utility.
- Benchmark currently utilizes one of their ticket management software programs (DigTix).

4.) OHIO811 Updates

- I-Dig users – there are new mapping features. There should have been e-mails sent out regarding this. There is also a chat feature to use during normal business hours (7am to 5pm).
- Friday, October 13th is the annual charity shoot at Cardinal Shooting Center (partnering with ICWhy).
- The excavator seminars will be at the end of October. The closest one to Cleveland is on October 27th at Geneva on the Lake Lodge and starts at 830am. Registration will be available within the next week or so.
- There were 153,180 calls made to the center (down 1.35% YOY) in August. For the year, there have been 1,091,244 (up 6% YOY).
- The new excavator manuals are printed and available for order (the Spanish versions are still in print and should be available by the end of September).

5.) December Breakfast Meeting

- We are still looking for a speaker for the breakfast meeting.
- Looking for safety related topics to cover for the breakfast meeting.

6.) Speakers for October, November, and December Breakfast Meeting

- Jack Krusinski with Columbia Gas will present in October.

7.) Open Discussion

- Friday, November 10th at 9am will be the annual DPC shoot at Hill n Dale.

- OHIO811 is looking to add a second safety trailer. If interested in sponsoring, please reach out to Matt.

- We'll need to discuss the safe dig month (April) and 811 day (August) in upcoming meetings versus waiting until the meetings those months.

- Jack Krusinski brought up the possibility of adding the contract information for utilities on the positive response system.

- The meeting was adjourned at 1046.