



Annual NODPC Breakfast Meeting

Friday, December 6th, 2024

0730am to 10:00am

9445 Brecksville Road, Brecksville

1.) Registration and Breakfast

2.) Introductions

- There were approximately seventy individuals in attendance.

3.) November Meeting Minutes Approved

- The meeting minutes were reviewed and approved without corrections.

4.) Presentation: Steven Strasser w/ Enbridge Gas Ohio – Human Performance and Error Precursors

- The Human Performance program launched in 2022 and was based on the U.S. Department of Energy's Human Performance Handbook.

- The mission is to anticipate, prevent and reduce human errors in the workplace and beyond through human performance philosophy and practical techniques.

- The program drivers are the need for a proactive approach, success of human performance program in other BUs, and the desire for continuous improvement.

- We observed two videos showing the difference in human performance (Eastern Airlines vs. US Airways Flight 1549 – Sully Flight).

- The five principles of Human Performance are:

- People are fallible.

- Error likely situations are predictable, manageable, and preventable.

- Individuals' behavior is influenced by organizational processes and values.

- Reinforcement affects performance.

- Undesired events can be avoided through an understanding of the reasons mistakes occur and application of the lessons learned from past events.

5.) OHIO811 Updates

- In November, OHIO811 had 110,284 notifications made to the center which is up 0.15%YOY.

- Year to date, OHIO811 has had 1,464,458 notifications made to the center which is down 0.65%YOY.

- The Paradigm Meetings are scheduled, and sign-ups are now available. The closest is Cleveland on February 18th.

- The NODPC Marking Standards Committee voting resulted in Sam Eckman and Vincent Teuscher representing the DPC for the 2025 marking standards committee.

6.) Open Discussion

- There were no items discussed during the open discussion.

7.) Door Prizes Awarded