



Instructions on how to post a positive response

Positive Response is the closing of the communication loop between an excavator and facility owner. Positive Response became effective in the Ohio Revised Code (ORC) as of March 27, 2013

STEP 1

To access the Positive Response program you will need a username and password. If you haven't already set up a username and password you will need to contact Member Services 800-311-3692 option 6 to get your login credentials.

STEP 2

Once you hit the website, <http://newtin.oups.org> you will enter your username/password. From this point you will be at the following screen.

Newtin - +Response - OUPS A (Youngstown)			
Tickets	Maintenance	Reports	System
+Resp Positive Response (HTML5) Response Analysis General Access - Response Display Response Inquiry Response Stats Response Types Tickets Without Response		Monthly Member Ticket Stats Tickets without Response	Julian Calendar Log Out

STEP 3

To post responses click on "Positive Response HTML5".

You will have 3 tab options to choose from: Ticket, Due and Past Due

Newtin - A (OUPS Youngstown)

Positive Response

Ticket

Due

Past Due

Ticket

Submit

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TICKET:	If searching for a specific ticket number.
DUE:	Shows you a list of tickets that you need to respond by based on the 48 hour notice.
PAST DUE:	Shows you a list of any tickets that are past the 48 hour notice aka LATE notices.

You can also 'Filter' by County, Place and by Street within the 'Due' or 'Past Due' tabs.

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Positive Response

Ticket Due Past Due

Ticket

Ticket

Submit

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Positive Response

Ticket Due Past Due

Tickets Due

Filter

Ticket	Member	County	Place	Street
A216501832	MAPE	MEDINA	BRUNSWICK	BLOSSOM TRAIL DR
A216501832	MAPW	MEDINA	BRUNSWICK	BLOSSOM TRAIL DR
B216500728	MAPE	MIAMI	WEST MILTON	JUNE CIR
B216500728	MAPW	MIAMI	WEST MILTON	JUNE CIR
A216503147	MAPE	GEAUGA	AUBURN TWP	19191 SANCTUARY DR
A216503147	MAPW	GEAUGA	AUBURN TWP	19191 SANCTUARY DR
A216503315	MAPE	PORTAGE	STREETSBORO	JENNIFER LN
A216503315	MAPW	PORTAGE	STREETSBORO	JENNIFER LN
A216503323	MAPE	PORTAGE	STREETSBORO	JENNIFER LN
A216503323	MAPW	PORTAGE	STREETSBORO	JENNIFER LN
A216503420	MAPE	WARREN	TURTLE CREEK TWP	882 SAND TRAP PL
A216503420	MAPW	WARREN	TURTLE CREEK TWP	882 SAND TRAP PL
A216503436	MAPE	BUTLER	LIBERTY TWP	5192 SOFIA CIR
A216503436	MAPW	BUTLER	LIBERTY TWP	5192 SOFIA CIR
A216503442	MAPE	BUTLER	LIBERTY TWP	5182 SOFIA CIR
A216503442	MAPW	BUTLER	LIBERTY TWP	5182 SOFIA CIR
A216600643	MAPE	WARREN	DEERFIELD TWP	8090 BIG OAK CIR
A216600643	MAPW	WARREN	DEERFIELD TWP	8090 BIG OAK CIR
A216600977	MAPE	OTTAWA	CLAY TWP	2790 N 1ST ST
A216600977	MAPW	OTTAWA	CLAY TWP	2790 N 1ST ST
A216601403	MAPE	WAYNE	RITTMAN	540 OLIVER WAY
A216601403	MAPW	WAYNE	RITTMAN	540 OLIVER WAY
A216601430	MAPE	MEDINA	BRUNSWICK	4537 VICKY DR
A216601430	MAPW	MEDINA	BRUNSWICK	4537 VICKY DR
A216601688	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601688	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601702	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601702	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601714	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601714	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601729	MAPE	DARKE	VERSAILLES	KLIPSTINE RD

Refresh

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Ticket Due Past Due

Tickets Past Due

Filter

Ticket	Member	County	Place	Street
B215300456	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300456	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302251	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
A215302251	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302324	MAPE	MUSKINGUM	HOPEWELL TWP	8955 WEST PIKE
A215302324	MAPW	MUSKINGUM	HOPEWELL TWP	8955 WEST PIKE
B215300496	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300496	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
B215300502	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300502	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302422	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
A215302422	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302914	MAPE	HAMILTON	ANDERSON TWP	2769 HIGH POINTE DR
A215302914	MAPW	HAMILTON	ANDERSON TWP	2769 HIGH POINTE DR
A215303391	MAPE	ROSS	CHILLICOTHE	WETZEL DR
A215303391	MAPW	ROSS	CHILLICOTHE	WETZEL DR
A215303409	MAPE	ROSS	CHILLICOTHE	WETZEL DR
A215303409	MAPW	ROSS	CHILLICOTHE	WETZEL DR
A215401322	MAPE	ASHLAND	LOUDONVILLE	RIVERSIDE DR
A215401322	MAPW	ASHLAND	LOUDONVILLE	RIVERSIDE DR
A215401778	MAPE	MAHONING	JACKSON TWP	2899 N LIPKEY RD
A215401778	MAPW	MAHONING	JACKSON TWP	2899 N LIPKEY RD
A215401859	MAPE	HURON	GREENFIELD TWP	3109 BAUMAN RD
A215401859	MAPW	HURON	GREENFIELD TWP	3109 BAUMAN RD
A215402163	MAPE	LORAIN	AVON LAKE	563 SOUTH PORT DR
A215402163	MAPW	LORAIN	AVON LAKE	563 SOUTH PORT DR
A215402180	MAPE	LORAIN	EATON TWP	35796 CRYSTAL CREEK CT
A215402180	MAPW	LORAIN	EATON TWP	35796 CRYSTAL CREEK CT
A215402212	MAPE	MEDINA	BRUNSWICK	3109 WOODLEAF RIDGE
A215402212	MAPW	MEDINA	BRUNSWICK	3109 WOODLEAF RIDGE

Refresh

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STEP 4

Click on a ticket to enter your response code, make a comment, for the excavator to see, and/or enter a URL (requires http[s]://something.something/something).

Then hit the 'Submit' button to post your response.

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Positive Response

Back

Ticket A217102828 - 00A

Type NEW

Work Type DOWN SPOUTS & FENCE INSTALLATIONS

Dig Date

County FAIRFIELD

Place HOCKING TWP

Street 800 WAGNER DR SW

Show Ticket

Responses

Member MAPE

Response 002 Marked - Underground facilities operated by t...

URL HTTPS://WWW.OUPS.ORG/POSITIVE-RE

Comment MARKED LINE FROM MAIN TO HOUSE

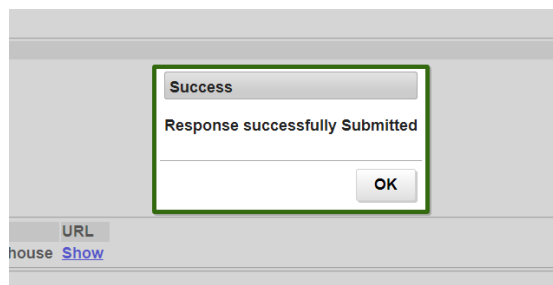
Submit

Member Response Responded Comment URL

Back Refresh

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You will then receive this pop-up box once it's been submitted.



It will show your posted response made under the 'Member Response' area.

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Positive Response

Back

Ticket A217102828 - 00A
Type NEW
Work Type DOWN SPOUTS & FENCE INSTALLATIONS
Dig Date
County FAIRFIELD
Place HOCKING TWP
Street 800 WAGNER DR SW

Show Ticket

Responses

Member MAPE

Response 001 No Conflict - Underground facilities operated...
URL HTTPS://WWW.OUPS.ORG/POSITIVE-RE
Comment MARKED LINE FROM MAIN TO HOUSE

Submit

Member	Response	Responded	Comment	URL
MAPE	002	2022-06-20 14:09:11	Marked line from main to house	Show

Back Refresh

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Hit the 'Back' button at the bottom of the ticket to get back to your list of tickets.

URL HTTPS://WWW.OUPS.ORG/POSITIVE-RE

Comment MARKED LINE FROM MAIN TO HOUSE

Submit

Member	Response	Responded	Comment	URL
MAPE	002	2022-06-20 14:09:11	Marked line from main to house	Show

Back Refresh



OHIO811 POSITIVE RESPONSE DEFINITIONS

- 01- No Conflict-** Underground facilities operated by this member are not in conflict based on information provided in the Excavation Request.
- 02- Marked-** Underground facilities operated by this member at the site of proposed excavation have been marked up to the privately owned facility.
- 03- Excavation Request Cancelled (CNCL) -** Excavator has cancelled this excavation request.
- 04- Locator Coordination-** Locate request has not been completed. **Locator** has/will contact the excavator to coordinate markings.
- 05- Facility Operator Coordination-** Locate request has not been completed. **Facility Owner or Operator** will contact the excavator to coordinate markings.
- 06- High Profile or Critical Facility-** Facility Owner or Operator requests to be present for the excavation in accordance with ORC 3781.31 (A). Excavator must provide notification of at least one full working day prior to commencing excavation.
- 07- Complex Project (LPRJ) -** This response is designated for use with a Complex Project notification only.
- 08- Design Notification (DSGN) -** Facility Owner or Operator has completed the design request in accordance with ORC 3781.27 (C) or 153.64 (B) (2).
- 09- Work Complete-** Work Complete – The Facility Owner or Operator or their representatives has deemed the excavation to have been completed.
- 999- No Response (LATE) -** The Facility Owner or Operator or its representatives has not posted a Positive Response prior to the legal start date. A “LATE” notification has automatically been sent to the Facility Owner or Operator.