



Mobile friendly

INSTRUCTIONS ON HOW TO POST A POSITIVE RESPONSE

Positive Response is a closing communication loop between an excavator and facility owner.
Positive Response became effective in the Ohio Revised Code (ORC) as of March 27, 2013

STEP 1

To access the Positive Response program you will need a username and password. If you haven't already set up a username and password you will need to contact Member Services 800-311-3692 option 6 to get your login credentials.

STEP 2

Once you hit the website, <http://newtin.oups.org> you will enter your username/password. From this point you will be at the following screen.

Newtin - +Response - OUPS A (Youngstown)			
Tickets	Maintenance	Reports	System
+Resp Positive Response (HTML5) Response Analysis General Access - Response Display Response Inquiry Response Stats Response Types Tickets Without Response		Monthly Member Ticket Stats	Julian Calendar
		Tickets without Response	Log Out

STEP 3

To post responses you will click on "Positive Response HTML5".

You will have 3 tab options to choose from: Ticket, Due and Past Due

Newtin - A (OUPS Youngstown)

Positive Response

Ticket

Due

Past Due

Ticket

Ticket

Submit

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TICKET:

If searching for a specific ticket number.

DUE:

Will show you a list of tickets that you need to respond by based on the 48 hour notice.

PAST DUE:

Will show you a list of any tickets that are past the 48 hour notice aka LATE notices.

You can also 'Filter' by County, Place and by Street within the 'Due' or 'Past Due' tabs.

Newtin - A (OUPS Youngstown)

Positive Response

Ticket

Due

Past Due

Ticket

Submit

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Newtin - A (OUPS Youngstown)

Positive Response

Ticket

Due

Past Due

Tickets Due

Filter

Ticket	Member	County	Place	Street
A216501832	MAPE	MEDINA	BRUNSWICK	BLOSSOM TRAIL DR
A216501832	MAPW	MEDINA	BRUNSWICK	BLOSSOM TRAIL DR
B216500728	MAPE	MIAMI	WEST MILTON	JUNE CIR
B216500728	MAPW	MIAMI	WEST MILTON	JUNE CIR
A216503147	MAPE	GEAUGA	AUBURN TWP	19191 SANCTUARY DR
A216503147	MAPW	GEAUGA	AUBURN TWP	19191 SANCTUARY DR
A216503315	MAPE	PORTAGE	STREET SBORO	JENNIFER LN
A216503315	MAPW	PORTAGE	STREET SBORO	JENNIFER LN
A216503323	MAPE	PORTAGE	STREET SBORO	JENNIFER LN
A216503323	MAPW	PORTAGE	STREET SBORO	JENNIFER LN
A216503420	MAPE	WARREN	TURTLE CREEK TWP	882 SAND TRAP PL
A216503420	MAPW	WARREN	TURTLE CREEK TWP	882 SAND TRAP PL
A216503436	MAPE	BUTLER	LIBERTY TWP	5192 SOFIA CIR
A216503436	MAPW	BUTLER	LIBERTY TWP	5192 SOFIA CIR
A216503442	MAPE	BUTLER	LIBERTY TWP	5182 SOFIA CIR
A216503442	MAPW	BUTLER	LIBERTY TWP	5182 SOFIA CIR
A216600643	MAPE	WARREN	DEERFIELD TWP	8090 BIG OAK CIR
A216600643	MAPW	WARREN	DEERFIELD TWP	8090 BIG OAK CIR
A216600977	MAPE	OTTAWA	CLAY TWP	2790 N 1ST ST
A216600977	MAPW	OTTAWA	CLAY TWP	2790 N 1ST ST
A216601403	MAPE	WAYNE	RITTMAN	540 OLIVER WAY
A216601403	MAPW	WAYNE	RITTMAN	540 OLIVER WAY
A216601430	MAPE	MEDINA	BRUNSWICK	4537 VICKY DR
A216601430	MAPW	MEDINA	BRUNSWICK	4537 VICKY DR
A216601688	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601688	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601702	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601702	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601714	MAPE	DARKE	VERSAILLES	KLIPSTINE RD
A216601714	MAPW	DARKE	VERSAILLES	KLIPSTINE RD
A216601729	MAPE	DARKE	VERSAILLES	KLIPSTINE RD

Refresh

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Newtin - A (OUPS Youngstown)

Positive Response

Ticket

Due

Past Due

Tickets Past Due

Filter

Ticket	Member	County	Place	Street
B215300466	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300466	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302251	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
A215302251	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302324	MAPE	MUSKINGUM	HOPEWELL TWP	8955 WEST PIKE
A215302324	MAPW	MUSKINGUM	HOPEWELL TWP	8955 WEST PIKE
B215300496	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300496	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
B215300502	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
B215300502	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302422	MAPE	ASHTABULA	PIERPONT TWP	MARCY RD
A215302422	MAPW	ASHTABULA	PIERPONT TWP	MARCY RD
A215302914	MAPE	HAMILTON	ANDERSON TWP	2769 HIGH POINTE DR
A215302914	MAPW	HAMILTON	ANDERSON TWP	2769 HIGH POINTE DR
A215303391	MAPE	ROSS	CHILLICOTHE	WETZEL DR
A215303391	MAPW	ROSS	CHILLICOTHE	WETZEL DR
A215303409	MAPE	ROSS	CHILLICOTHE	WETZEL DR
A215303409	MAPW	ROSS	CHILLICOTHE	WETZEL DR
A215401322	MAPE	ASHLAND	LOUDONVILLE	RIVERSIDE DR
A215401322	MAPW	ASHLAND	LOUDONVILLE	RIVERSIDE DR
A215401778	MAPE	MAHONING	JACKSON TWP	2899 N LIPKEY RD
A215401778	MAPW	MAHONING	JACKSON TWP	2899 N LIPKEY RD
A215401859	MAPE	HURON	GREENFIELD TWP	3109 BAUMAN RD
A215401859	MAPW	HURON	GREENFIELD TWP	3109 BAUMAN RD
A215402163	MAPE	LORAIN	AYON LAKE	553 SOUTH PORT DR
A215402163	MAPW	LORAIN	AYON LAKE	553 SOUTH PORT DR
A215402180	MAPE	LORAIN	EATON TWP	35796 CRYSTAL CREEK CT
A215402180	MAPW	LORAIN	EATON TWP	35796 CRYSTAL CREEK CT
A215402212	MAPE	MEDINA	BRUNSWICK	3109 WOODLEAF RIDGE
A215402212	MAPW	MEDINA	BRUNSWICK	3109 WOODLEAF RIDGE

Refresh

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STEP 4

You can then click on a ticket to enter your response code, make a comment for the excavator to see and enter a URL (requires http[s]://something.something/something) if you choose.

Then hit 'Respond' button to post your response.

Newtin - A (OUPS Youngstown)

Positive Response

Back

Ticket A216501832 - 00A

Type NEW

Work Type ELECTRIC LINE INSTALLATION

Dig Date

County MEDINA

Place BRUNSWICK

Street BLOSSOM TRAIL DR

Show Ticket

Responses

Member

MAPE

Response

002 Marked - Underground facilities operated by t...

URL

HTTPS://WWW.OUPS.ORG/POSITIVE-R

Comment

MARKED LINE FROM MAIN TO HOUSE

Respond

Member

Response

Responded

Comment

URL

MDSS

MDSW

CWDP

CGSP

BWHIN

ATBP

MAPE

MAPW

GTOP

OED

AMM

WNOP

WNOP

GTOP

OED

AMM

Back

Refresh

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It will then show your posted response that you made.

Newton - A (OUPS Youngstown)

Positive Response

Back

TicketA216503323 - 00A

TypeUPDT

Work TypeEXTENDING ROADWAY, INSTALL WATER, STORM, SANITARY

Dig Date

CountyPORTAGE

PlaceSTREETSBORO

StreetJENNIFER LN

Show Ticket

Responses

MemberMAPW

Response001 No Conflict - Underground facilities operated...

URLHTTPS://WWW.OUPS.ORG/POSITIVE-R

CommentMARKED LINE FROM MAIN TO HOUSE

Respond

Member	Response	Responded	Comment	URL
WINP	001	2022-06-14 13:22:02		
BUCP	001	2022-06-14 13:34:02		
MBCP	001	2022-06-14 15:59:51		
ATBP	001	2022-06-14 16:43:53		
STR	001	2022-06-15 06:55:09		
PCW	009	2022-06-15 07:38:11		
WNOP	001	2022-06-15 14:37:47		
EOO	001	2022-06-15 14:37:47		
OBFP	001	2022-06-15 14:37:47		
OED	001	2022-06-15 14:39:19		
MAPE	999	2022-06-16 13:18:01		
MAPW	999	2022-06-16 13:18:01		
MAPW	001	2022-06-16 13:24:28	Marked line from main to house	Show

Back

Refresh

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Then just hit the 'Back' button at the bottom of the ticket that you had opened to get back to your list of tickets.



OHIO811 POSITIVE RESPONSE DEFINITIONS

1- No Conflict- Underground facilities operated by this member are not in conflict based on information provided in the Excavation Request.

2- Marked- Underground facilities operated by this member at the site of proposed excavation have been marked up to the privately owned facility.

3- Excavation Request Cancelled (CNCL) - Excavator has cancelled this excavation request.

4- Locator Coordination- Locate request has not been completed. **Locator** has/will contact the excavator to coordinate markings.

5- Facility Operator Coordination- Locate request has not been completed. **Facility Owner or Operator** will contact the excavator to coordinate markings.

6- High Profile or Critical Facility- Facility Owner or Operator requests to be present for the excavation in accordance with ORC 3781.31 (A). Excavator must provide notification of at least one full working day prior to commencing excavation.

7- Complex Project (LPRJ) - This response is designated for use with a Complex Project notification only.

8- Design Notification (DSGN) - Facility Owner or Operator has completed the design request in accordance with ORC 3781.27 (C) or 153.64 (B) (2).

9- Work Complete- The Facility Owner or Operator or their representatives has deemed the excavation to have been completed.

999- No Response (LATE) - The Facility Owner or Operator or its representatives has not posted a Positive Response prior to the legal start date. A "LATE" notification has automatically been sent to the Facility Owner or Operator.

[Ticket Search Options](#)

Web

Ticket search HTML5 - http://longterm.oups.org/newtinweb/OUPS_TicketSearch.html and enter account information.

Searches can be performed up to 7 years but limit searches to a maximum of 30 day increments.

Ticket Search

Search Criteria

ColumnsResetCountSearch

Completed12/05/2018TimeThrough12/05/2018TimeSame Day

Work DateMM/DD/YYTimeThroughMM/DD/YYTimeSame Day

(Blank times indicate all day. End times such as 2 AM do not include the full hour, rather ends at 2:00 AM not at 2:59:59 AM.)

Ticket Numberex: A123456789-00A
(You must indicate which year the ticket was taken by entering dates above for completed, but only the year portion is used when searching by ticket number.)

Ticket Type

Ticket Priority

Ticket Category

Channel
ex: 999

Operator
ex: ABC

Grid
ex: 1234A1234A-00

MemberMust showMust Deliver

Response

Link Response to Member

Company

Company Phone
ex: 123-123-1234

Caller

Caller Phone
ex: 123-123-1234

Caller Type

Work Type

Blasting

County

Place

Subdivision

Address
ex: 100

Street

Cross 1

Done For

Location

Comments

- If you have an actual ticket #, enter the # in the Ticket Number box and hit search.

- If you don't have a specific # you can add a date range to the Completed section.

- You can add further information, using the other fields, but this is only good if your initial search comes back with a high # of records.

- If you are looking for a total # of tickets you can select a range and hit the "Count" button.

- You are able to choose what columns are displayed when you do a search by selecting the Column tab.

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Once you select search you will be presented with a list of tickets that matched your criteria. You can then click on the ticket for ticket details.

Ticket Search													
Search Results													
Ticket	Completed	Work Date	Type	Priority	Chan	Caller	Work Type	County	Place	Address	Street	Cross	
A03300034-00A	12/05/18 09:26:31 AM	12/07/18 09:34 AM	NEW	ROUT	OPR	KATIE GERBER	TREE PLANTING, LANDSCAPING	LORAIN	ASHFORD	0	HOLLSTEIN DR	BEAVER CREEK TR	
A03300035-00A	12/05/18 09:29:22 AM	12/07/18 09:47 AM	NEW	ROUT	OPR	KATIE GERBER	TREE PLANTING, LANDSCAPING	LORAIN	ASHFORD	0	HOLLSTEIN DR	PEBBLE CREEK CT	
A033001310-00A	12/08/18 10:16:41 AM	12/07/18 10:30 AM	NEW	ROUT	COM	JANELLE STOLLINGS	DRIVEWAY & SIDEWALK REPLACEMENTS	ERIE	VERMILION	433	EWING ST	WINDYBARK DR	

Showing 1 of 3 entries

FirstPreviousNextLast

Once in Ticket Details you can view the ticket description, member details, the members responses, a map of the notification are drawn and the ability to print the ticket.

Ticket Details

Ticket

Member Details

Member Responses

Map

Print

Next

Ticket: A833900834-00A

MERCOD 00001 OUPS 12/05/18 09:26:31 A833900834-00A ROUT NEW POLY LREQ

State : OH County: LORAIN Place: AMHERST

Addr : 0-0 Name: HOLLSTEIN DR

Cross1 : BEAVER CREEK TRL

Cross2 : COOPER FOSTER PARK RD

Intersection: N Between: N

Latitude: Longitude:

Where: LOCATE THE ENTIRE INTERSECTION OF BEAVER CREEK TRL AND HOLLSTEIN DR WHICH IS APPROX 1000 FT NORTH OF COOPER FOSTER PARK RD AT THE CULDESAC- BOTH SIDES OF BOTH ROADS GOING 40 FT IN EACH DIRECTION FROM THE INTERSECTION

FARTHEST POINT OFF ROAD: 30 FT OFF EITHER ROAD

BEAVER CREEK TRL IS A NEW SECTION OF ROAD

Subdivision: Lot #

RR or Hwy: Milemarker:

Blasting: N White Lining: N Meet: N

Work Date: 12/07/18 09:34 AM Emergency: N Start By Date: 12/19/18 09:34 AM

Work Type: TREE PLANTING, LANDSCAPING

Means of Excavation: MINI EXCAVATOR AND BOBCAT

Comments: ALL MEMBERS ADDED ARE ADVISED TO CHECK THEIR DATABASES AND CONTACT MEMBER SERVICES, AT 800-311-3692 OPTION 6, WITH ANY NEEDED CHANGES.

ADDED MERS: MAP

Contact:

Company:

Addr1 :

Addr2 :

City :

Phone :

Email :

Work For :

Done By :

Started : 12/05/18 09:19:45 AM

Submitted: 12/05/18 09:26:31 AM

Taken Source: H5TE INHSE Version: 1.0.26

Program (exe)

To download the program – go to www.ohio811.org, select Members from along the top menu then Member Web Services. From there you will choose the Ticket Search image. You will then left click on verbiage “downloadable executable” and save it to your c drive, once saved you will run it. At that time, you will be presented with a list of programs, pick Ticket Search. This will take care of the setup process.

Once you launch the program and enter your credentials you will be able to search tickets

Ticket Search -- Center: OUPS Server: OUPSA User: tomh Chan: OPR [v3.0.0.140]

SEARCH

DETAILS

PRINT

DATA SOURCE

COPY

OUPS/OUPSA

The "Search" button and the "Data Source" button will get you to the actual ticket search screen the difference being the "Search" will get you to the Live server (90 days worth) and the "Data Source" will get you to the Long Term Server (LTS). When using the LTS you will need to select the year you are searching for tickets. Also note you can search live tickets on the LTS server.

Once into the Ticket Search screen you will have the ability to search using your member code, by ticket # or date range. There are other criteria you can use to search but a good rule of thumb is to keep it as simple as possible. You can also control what is shown on the search by using the output columns button. If you are looking for a total # of tickets just hit the count button after your information is in.

TICKET SEARCH - [OUPS] - Limit 352 Days

Enter the Ticket Search criteria. Click the Reset button to reset the search to default values. Optionally, select the output columns to display. Maximum number of days per search is 352

COUNTSEARCH

Search CriteriaOutput Columns

☒ Completed

Wed, Dec 5, 2018 12:00 AM

To

Wed, Dec 5, 2018 11:59 PM

Reset Form

☐ Work Date

Wed, Dec 5, 2018 12:00 AM

To

Wed, Dec 5, 2018 11:59 PM

Results

Limit 500

Ticket

Type

Priority

Category

Channel

Operator

Member

Response

☐ Link Response to Member

Grids

County

Place

Subdivision

Address

Street

Cross 1

Cross 2

Done For

Location

Contact

Company

Company Phone

Company Address

Caller

Caller Phone

Caller Type

Work Type

Remarks

Comments

Once you get the list of tickets you can select the ticket and see more details

Ticket Search -- Center OUPS Server OUPSA User toms Chan OPR (v3.0.0.140)

SEARCHDETAILSPRINTDATA SOURCECOPY

OUPSOUPSA

3 Tickets Found

Ticket	Rev	Type	Priority	Category	Completed	Work Date	County	Place	From Addr	To Addr	Street
A833900034	00A	NEW	ROUT	LREG	2018-12-05 09:26	2018-12-07 09:34	LOUISIANA	AMHERST	0	0	HOLLSTEIN DR
A833900085	00A	NEW	ROUT	LREG	2018-12-05 09:29	2018-12-07 09:41	LOUISIANA	AMHERST	0	0	HOLLSTEIN DR
A833901310	00A	NEW	ROUT	LREG	2018-12-05 10:18	2018-12-07 10:30	ERIE	VERMILION	433	433	EWING YEA ST

[Limit 500] COMPLETED between 12/05/2018 12:00 AM And 12/05/2018 11:59 PM [1 Days] MEMBER CODE MAPS

The map tab will allow you to view your facilities in comparison to where the locate sits.

Details Ticket 48390034-00A

Ticket

Comments

Members

Grids

Deliveries

Responses

Map

Include All Ticket Details

Include Deliveries

MRSCOD 00001 00F0a 12/05/18 09:24:131 A83900034-00A ROUT NEW POLY LINE

Ticket : A83900034 Rev: 00A Taken: 12/05/18 09:24 AM Channel: 00F
Old Txt: A83900034 Taken: 12/05/18 09:19 AM

State: OH Cnty: LORAIN Place: AMHERST
State: OH Cnty: LORAIN Place: LORAIN
Subdivn:
Lot Area:

Address : Street: HOLLSTEIN DR
Cross 1 : BEAVER CREEK TRL Intersection: N
Cross 2 : COOPER FOSTER PARK RD Between: N
Rail/By: Milemarker(s):
Where :
LOCATE THE ENTIRE INTERSECTION OF BEAVER CREEK TRL AND HOLLSTEIN DR
WHICH IS APPROX 1000 FT NORTH OF COOPER FOSTER PARK RD AT THE
CULDESAC- BOTH SIDES OF BOTH ROADS GOING 40 FT IN EACH DIRECTION FROM
THE INTERSECTION
FARTHEST POINT OFF ROAD: 30 FT OFF EITHER ROAD
BEAVER CREEK TRL IS A NEW SECTION OF ROAD

WorkType: TREE PLANTING, LANDSCAPING
Done For: BRADY DEVELOPMENT
Done By :
Whitelined: N Blasting: N
Means of Excavation: MINI EXCAVATOR AND SMOCKY

Work date: 12/07/18 09:34 AM Meet: N
Start by : 12/18/18 09:34 AM Response Due: 12/07/18 09:34 AM

GPS lat : GPS Long:
Best Fit: 41.410908/-82.229778 41.411047/-82.233421
41.417561/-82.229523 41.417725/-82.233167

Comments: ALL MEMBERS ADDED ARE ADVISED TO CHECK THEIR DATABASES AND CONTACT
MEMBER SERVICES, AT 800-311-3492 OPTION 6, WITH ANY NEEDED CHARGES.
ADDED MBR: NAB

Caller : FATTIE GERNER Phone: 440-371-0320 Ext:
Company : LANDSCAPING BY GERNERS Type: CONT
Co addr : 620 S ANNE RD
Co addr2:
City : ELYRIA St: OH Zip: 44035
Alt Tel#: 440-320-6233 Ext:
Fax :
Alt cont: SAME AS ABOVE Phone: Ext:

CommentsMembersGridsDeliveriesResponsesMap

Lookup

State OH Restore FromTicket

County LORAIN

PlaceAMHERST

Address

StreetHOLLSTEIN DR

Cross BEAVERCREEK TRL

Swap

0Find8Parcel1Street Search2Intersection3Grid

4Place5Lat/Lon6RR Mk7Location9Image10Mbrs

Get Mbrs

Clear Mbrs

GridsShapeMembers

Members - Get MBRS will bring up your specific database in relationship to the blue notification area.

Point Est Oak Tree

Oak Tree Dr N Yorktown

Manhattan Dr

Longbrook Rd

Rosecliff Dr

Willow Creek

N Main St

Hubant Dr

Cooper Foster

Shadyln

Sunrise Dr

Oakhurst Ct

Lincoln St

Private Dr 80479

S R 2 R 2 W To H Lake

Cooper Foster Rd W

Amherst

Hollstein Dr

Park Square Dr

S Mayflower Dr

Colony Ct

Mayflower

S Park Dr

Oak Point Rd

Doe

E Meadow Farm Ln

Move [Oris] [New] [Bus] [Point]

Street & Cross Streets Lat/Long

CDOT