

POSITIVE RESPONSE CHANGES IN THE NEW CENTER LOGIX PLATFORM



Since the inception of positive response in Ohio, members facility owners have had the ability to post responses to multiple facility types, by using show codes. With the new Center LOGiX platform, show codes will no longer be used, instead the responses will be based on the members facility information that was originally selected when signing up as a member with Ohio Utilities Protection Service.

Currently in the Newtin system

ZZEP is the member code and the utilities they locate for are electric, water, gas & sewer. Their show codes are as follows: ZZEPE, ZZEPW, ZZEPG and ZZEPS.

What is Changing?

With the new Center LOGiX platform, show codes are being retired. Positive Response will now be listed by facility type for each member.

Positive Response

<input type="checkbox"/>	Ticket	Revision	Priority	Member	Type	Category	Facility	Response Due	Response	Map	Full Tkt	Address
<input type="checkbox"/>	2604200309	000	INSF	ZZEP	NEW	LREQ	water	02/13/26 2:40:00 PM	PENDING	map	show	1951 11TH ST
<input type="checkbox"/>	2604200309	000	INSF	ZZEP	NEW	LREQ	electric	02/13/26 2:40:00 PM	PENDING	map	show	1951 11TH ST
<input type="checkbox"/>	2604200309	000	INSF	ZZEP	NEW	LREQ	gas	02/13/26 2:40:00 PM	PENDING	map	show	1951 11TH ST
<input type="checkbox"/>	2604200309	000	INSF	ZZEP	NEW	LREQ	sewer	02/13/26 2:40:00 PM	PENDING	map	show	1951 11TH ST

In the example above, the **Member** column shows the OHIO811 Member as ZZEP. The **Facility** column shows each of the facility types the member can post individual Positive Response for: water, electric, gas, sewer